

Australian Immunisation Register and transition to web services

What is web services?

Web services is a technology that is available over the internet. It enables two-way communication between two devices on a network, which means they can talk to each other securely and share data and services.

Why is the Australian Immunisation Register transitioning to web services?

Services Australia, which manages the Australian Immunisation Register (AIR), has moved to web services; previously it used adaptor technology. Web services ensures that the digital channels:

- are secure and stable, now and into the future
- meet current technology standards
- are easier to update and improve.

What do immunisation providers need to do to prepare for web services?

All providers who use Practice Management Software (PMS) to do business with Services Australia need to transition to web services compatible software to ensure their organisation can continue to do so. This includes transmitting vaccination encounters to AIR.

The PMS developer can provide information and advice on when the product you use will be ready for web services. Some products are ready now. Contact your software developer for further support and information.

What are the benefits of using software that is web services compatible?

Web services compatible PMS will allow providers to access AIR and view a patient's immunisation history without needing to log on to the AIR site.* Most PMSs that are web services compatible will allow providers to:

- access a patient's AIR record and identify vaccines due
- view patient history
- download an immunisation history statement
- save a vaccination entry from AIR to the patient record on the PMS
- view and record medical contraindications and natural immunity
- view vaccine trial information
- record vaccines given elsewhere, including overseas, and transmit these straight to AIR
- receive immediate notification if the vaccination encounter has an error or has not successfully transmitted to AIR.

*** It is important that you contact your software developer to ensure that the PMS meets your practice's needs, as not all software have been developed with all functionalities.**

Do I still need access to the AIR site via PRODA and HPOS?

Yes, it is recommended that access to the AIR site via PRODA and HPOS is maintained. Additional functionalities are available on the AIR site, including access to a variety of statistical and identified reports that allow providers to identify patients due and overdue for vaccines. In addition, providers and practices can access immunisation payment and financial statements. Some software developers have exemptions from developing some functionalities for their software. It is important to maintain your access to the AIR site to complete some functions.

When do I need to transition my PMS to make sure it is compatible to web services?

The previous client, adaptor technology, will be turned off by June 2022. Some PMS products are ready now and transition is encouraged as soon as possible. Speak to your software developer about their transition timeframe.

What if I don't use Practice Management Software?

If you don't use PMS, this change will not apply to you. You can still access the AIR site using a PRODA account.

How do I know if my Practice Management Software is compatible to web services?

A list of web services compatible software developers is available on the Services Australia website. If purchasing a new web services compatible PMS it is important to ensure that the product meets your individual practice requirements. Speak to your software developer about the functionality of their product.

Further information

[Services Australia: web services and compatible PMS products](#)

[Accessing the AIR using a PRODA account](#)

Disclaimer: This information has been collated by staff of the PHN Immunisation Support Program (a joint initiative of NCIRS and NPS MedicineWise) and checked for accuracy by Services Australia. Great care is taken to provide accurate information at the time of creation; however, users are responsible for checking the currency of this information. Once printed, this document is no longer quality controlled. Content considered correct as of 21 March 2022.